Columbia University professor Clyde Miller and others founded the Institute for Propaganda Analysis in 1937 to educate Americans on the dangers of propaganda. Miller sees this as a three part process: recognition, analysis, and appraisal. The message of propaganda is: Act. Don't think. Miller also claims that propaganda is manifest in two distinct forms, one socially desirable and one not; however, pathetic appeals are the primary feature of both forms.

If American citizens are to have clear understanding of present-day conditions and what to do about them, they must be able to recognize propaganda, to analyze it, and to appraise it.

But what is propaganda?
As generally understood, propaganda is expression of opinion or action by individuals or groups deliberately designed to influence opinions or actions of other individuals or groups with reference to predetermined ends. Thus propaganda differs from scientific analysis. The propagandist is trying to "put something across," good or bad, whereas the scientist is trying to discover truth and fact. Often the propagandist does not want careful scrutiny and criticism; he wants to bring about a specific action. Because the action may be socially beneficial or socially harmful to millions of people, it is necessary to focus upon the propagandist and his activities the searchlight of scientific scrutiny. Socially desirable propaganda will not suffer from such examination, but the opposite type will be detected and revealed for what it is.
We are fooled by propaganda chiefly because we don't recognize it when we see it. It may be fun to be fooled but, as the cigarette ads used to say, it is more fun to know. We can more easily recognize propaganda when we see it if we are familiar with the seven common propaganda devices. These are:

1. The Name Calling Device
2. The Glittering Generalities Device
3. The Transfer Device
4. The Testimonial Device
5. The Plain Folks Device
6. The Card Stacking Device
7. The Band Wagon Device

Why are we fooled by these devices? Because they appeal to our emotions rather than to our reason. They make us believe and do something we would not believe or do if we thought about it calmly, dispassionately. In examining these devices, note that they work most effectively at those times when we are too lazy to think for ourselves; also, they tie into emotions which sway us to be "for" or "against" nations, races, religions, ideals, economic and political policies and practices, and so on through automobiles, cigarettes, radios, toothpastes, presidents, and wars. With our emotions stirred, it may be fun to be fooled by these propaganda devices, but it is more fun and infinitely more to our own interests to know how they work.

Lincoln must have had in mind citizens who could balance their emotions with intelligence when he made this remark "...but you can't fool all of the people all of the time."

Name Calling

"Name Calling" is a device to make us form a judgment without examining the evidence on which it should be based. Here the propagandist appeals to our hate and fear. He does this by giving "bad names" to those individuals, groups, nations, races,
policies, practices, beliefs, and ideals which he would have us condemn and reject. For centuries the name "heretic" was bad. Thousands were oppressed, tortured, or put to death as heretics. Anybody who dissented from popular or group belief or practice was in danger of being called a heretic. In the light of today's knowledge, some heresies were bad and some were good. Many of the pioneers of modern science were called heretics; witness the cases of Copernicus, Galileo, Bruno. Today's bad names include: Fascist, demagogue, dictator, Red, financial oligarchy, Communist, muckraker, alien, outside agitator, economic royalist, Utopian, rabble-rouser, trouble-maker, Tory, Constitution-wrecker.

"Al" Smith called Roosevelt a Communist by implication when he said in his Liberty League speech, "There can be only one capital, Washington or Moscow." When "Al" Smith was running for the presidency many called him a tool of the Pope, saying in effect, "We must choose between Washington and Rome." That implied that Mr. Smith, if elected President, would take his orders from the Pope. Likewise Mr. Justice Hugo Black has been associated with a bad name. Ku Klux Klan. In these cases some propagandists have tried to make us form judgments without examining essential evidence and implications. "Al Smith is a Catholic. He must never be President." "Roosevelt is a Red. Defeat his program." "Hugo Black is or was a Klansman. Take him out of the Supreme Court."

Use of "bad names" without presentation of their essential meaning without all their pertinent implications, comprises perhaps the most common of all propaganda devices. Those who want to maintain the status quo apply bad names to those who would change it. ... Those who want to change the status quo apply bad names to those who would maintain it. For example, the Daily Worker and the American Guardian apply bad names to conservative Republicans and Democrats.

Glittering Generalities

"Glittering Generalities" is a device by which the propagandist identifies his program with virtue by use of "virtue words." Here he appeals to our emotions of love, generosity, and brotherhood. He uses words like truth, freedom, honor, liberty, social
justice, public service, the right to work, loyalty, progress, democracy, the American way, Constitution-defender. These words suggest shining ideals. All persons of good will believe in these ideals. Hence the propagandist, by identifying his individual group, nation, race, policy, practice, or belief with such ideals, seeks to win us to his cause. As Name Calling is a device to make us form a judgment to reject and condemn without examining the evidence, Glittering Generalities is a device to make us accept and approve without examining the evidence.

For example, use of the phrases, "the right to work" and "social justice," may be a device to make us accept programs for meeting labor-capital problems which, if we examined them critically, we would not accept at all.

In the Name Calling and Glittering Generalities devices, words are used to stir up our emotions and to befog our thinking. In one device "bad words" are used to make us mad; in the other "good words" are used to make us glad.

The propagandist is most effective in the use of these devices when his words make us create devils to fight or gods to adore. By his use of the "bad words," we personify as a "devil" some nation, race, group, individual, policy, practice, or ideal; we are made fighting mad to destroy it. By use of "good words," we personify as a godlike idol some nation, race, group, etc. Words which are "bad" to some are "good" to others, or may be made so. Thus, to some the New Deal is a "prophecy of social salvation" while to others it is "an omen of social disaster."

From consideration of names, "bad" and "good," we pass to institutions and symbols, also "bad" and "good." We see these in the next device.

**Transfer**

"Transfer" is a device by which the propagandist carries over the authority, sanction, and prestige of something we respect and revere to something he would have us accept. For example, most of us respect and revere our church and our nation. If the propagandist succeeds in getting church or nation to approve a campaign in behalf of some program, he thereby transfers its authority, sanction, and prestige to that program. Thus we may accept something which otherwise we might reject.
In the Transfer device, symbols are constantly used. The cross represents the Christian Church. The flag represents the nation. Cartoons like Uncle Sam represent a consensus of public opinion. Those symbols stir emotions. At their very sight, with the speed of light, is aroused the whole complex of feelings we have with respect to church or nation. A cartoonist by having Uncle Sam disapprove a budget for unemployment relief would have us feel that the whole United States disapproves relief costs. By drawing an Uncle Sam who approves the same budget, the cartoonist would have us feel that the American people approve it. Thus the Transfer device is used both for and against causes and ideas.

Testimonial

The "Testimonial" is a device to make us accept anything from a patent medicine or a cigarette to a program of national policy. In this device the propagandist makes use of testimonials. "When I feel tired, I smoke a Camel and get the grandest 'lift.'" "We believe the John L. Lewis plan of labor organization is splendid; C.I.O. should be supported." This device works in reverse also; counter-testimonials may be employed. Seldom are these used against commercial products like patent medicines and cigarettes, but they are constantly employed in social, economic, and political issues. "We believe that the John L. Lewis plan of labor organization is bad; C.I.O. should not be supported."

Plain Folks

"Plain Folks" is a device used by politicians, labor leaders, businessmen, and even by ministers and educators to win our confidence by appearing to be people like ourselves—"just plain folks among the neighbors." In election years especially do candidates show their devotion to little children and the common, homey things of life. They have front porch campaigns. From the newspaper men they raid the kitchen cupboard, finding there some of the good wife’s apple pie. They go to country picnics; they attend service at the old frame church, they pitch hay and go
fishing; they show their belief in home and mother. In short, they would win our votes by showing that they’re just as common as the rest of us—“just plain folks”—and, therefore, wise and good. Businessmen often are “plain folks” with their factory hands. Even distillers use the device. “It’s our family’s whiskey, neighbor; and neighbor, it’s your price.”

**Card Stacking**

“Card Stacking” is a device in which the propagandist employs all the arts of deception to win our support for himself, his group, nation, race, policy, practice, belief, or ideal. He stacks the cards against the truth. He uses under-emphasis and over-emphasis to dodge issues and evade facts. He resorts to lies, censorship, and distortion. He omits facts. He offers false testimony. He creates a smoke screen of clamor by raising a new issue when he wants an embarrassing matter forgotten. He draws a red herring across the trail to confuse and divert those in quest of facts he does not want revealed. He makes the unreal appear real and the real appear unreal. He lets half-truth masquerade as truth. By the Card Stacking device, a mediocre candidate, through the “build-up,” is made to appear an intellectual titan; and ordinary prize fighter, a probably world champion; a worthless patent medicine, a beneficent cure. By means of this device propagandists would convince us that a ruthless war of aggression is a crusade for righteousness. Some member nations of the Non-intervention Committee send their troops to intervene in Spain. Card Stacking employs sham, hypocrisy, effrontery.

**The Band Wagon**

The “Band Wagon” is a device to make us follow the crowd, to accept the propagandist’s program en masse. Here his theme is: “Everybody’s doing it.” His techniques range from those of medicine show to dramatic spectacle. He hires a hall, fills a great stadium, marches a million men in parade. He employs symbols, colors, music, movement, all the dramatic arts. He appeals to the desire, common to most
of us, to “follow the crowd.” Because he wants us to “follow the crowd” in masses, he directs his appeal to groups held together by common ties of nationality, religion, race, environment, sex, vocation. Thus propagandists campaigning for or against a program will appeal to us as Catholics, Protestants, or Jews; as members of the Nordic race or as Negroes; as farmers or as school teachers; as housewives or as miners. All the artifices of flattery are used to harness the fears and hatreds, prejudices, and biases, convictions and ideals common to the group; thus emotion is made to push and pull the group on to the Band Wagon. In newspaper articles and in the spoken word this device is also found. “Don’t throw your vote away. Vote for our candidate. He’s sure to win.” Nearly every candidate wins in every election—before the votes are in.

Propaganda and Emotion

Observe that in all these devices our emotion is the stuff with which propagandists work. Without it they are helpless; with it, harnessing it to their purposes, they can make us glow with pride or burn with hatred, they can make us zealots in behalf of the program they espouse. As we said at the beginning, propaganda as generally understood is expression of opinion or action by individuals or groups with reference to predetermined ends. Without the appeal to our emotion—to our fears and to our courage, to our selfishness and unselfishness, to our loves and to our hates—propagandists would influence few opinions and few actions.

To say this is not to condemn emotion, an essential part of life, or to assert that all predetermined ends of propagandists are “bad.” What we mean is that the intelligent citizen does not want propagandists to utilize his emotions, even to the attainment of “good” ends, without knowing what is going on. He does not want to be “used” in attainment of ends he may later consider “bad.” He does not want to be gullible. He wants to know the facts and among these is included the fact of the utilization [of] his emotions.

Keeping in mind the seven common propaganda devices, turn to today’s newspapers and almost immediately you can spot examples of them all. At election time
or during any campaign, Plain Folks and Band Wagon are common. Card Stacking is the hardest to detect because it is adroitly executed or because we lack the information necessary to nail the lie. A little practice with the daily newspapers in detecting these propaganda devices soon enables us to detect them elsewhere—in radio, newsreel, books, magazines, and in expression[s] of labor unions, business groups, churches, schools, and political parties.
ACADEMIC JOURNAL PROMPTS

1) Select excerpts that help readers differentiate among "scientific analysis," "propaganda," and "socially desirable propaganda." Where should rhetoric be located among these diverse language practices?

2) Follow these essay's distinction between pathetic and logical appeals. Does the essay privilege one over the other? Is the treatment fair to both types of appeals?